

First-Time Login

Getting Started – What’s needed: Your Security Device + Welcome Letter + PIN Mailer

ACTIVATING THE SECURITY DEVICE

Step 1

Power on the security device by pressing and holding **B**, followed by **A**.

Step 2

When prompted with ‘**New PIN**’ on the display, enter your preferred 6-digit PIN.



- 1 Generating of One-Time Password (OTP)
- 2 Generating of Challenge/Response (CR) Number
- 3 Generating of Transaction Signing (TS) Number

Step 3

Re-enter the same 6-digit PIN when prompted with ‘**PIN Conf**’.

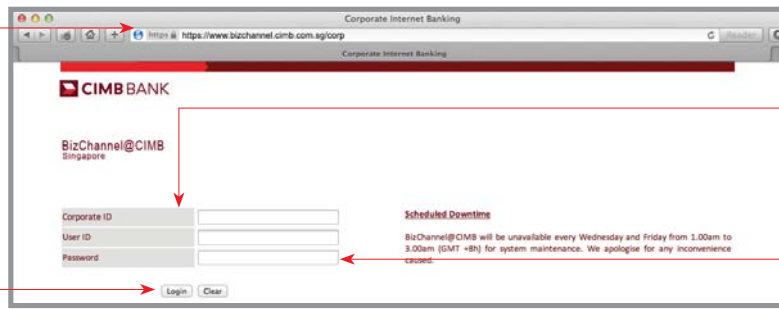
Step 4

If successful, ‘**New PIN Conf**’ will be displayed.

CHANGING OF PASSWORD

Step 1

Go to BizChannel@CIMB Singapore website at <https://www.bizchannel.cimb.com.sg/corp>



Step 2

Enter your **Corporate ID** and **User ID**.

Step 4

Click ‘**Login**’.

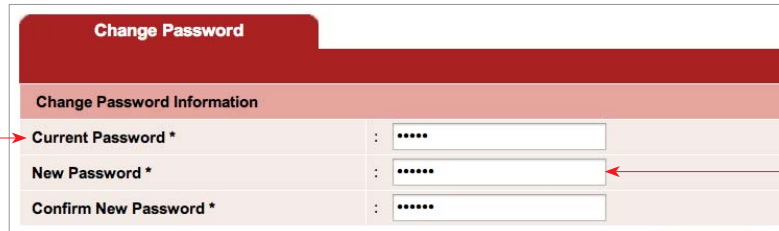
Step 3

Input the BizChannel@CIMB password indicated in the PIN mailer into the **Password** field.

Under ‘Change Password Information’:

Step 5

Enter the BizChannel@CIMB password from the PIN mailer in the ‘**Current Password**’ field.

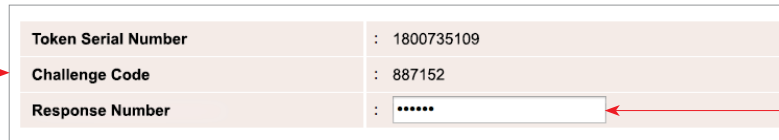


Step 6

Enter your preferred password at ‘**New Password**’ and ‘**Confirm New Password**’
Password must be alphanumeric with 8–12 characters.

Step 7

Power on security device > enter PIN > press **2** > enter the displayed ‘**Challenge Code**’ into your security device to obtain the ‘**Response Number**’.



Step 8

Enter the number displayed on your security device to ‘**Response Number**’ field and click ‘**Change**’.

Step 9

Click ‘**OK**’ to change the password.



Step 10

Upon successful change of password, click ‘**Back to Login**’.

SUBSEQUENT LOGIN

Step 1

At the login page, enter your ‘**Corporate ID**’, ‘**User ID**’, **new ‘Password**’ and click ‘**Login**’.



Step 2

Power on security device > enter PIN > press **1** > enter the **Response Number** into the ‘**OTP Response**’ field and click ‘**Login**’.

