



CIMB Clicks Internet Banking Service Request Form

Use **BLOCK** letters and tick the boxes or delete where applicable. Please allow for 5 business days from the receipt of your request for your updated Bank records to take effect.

Please mail the completed form to:

CIMB Bank Berhad, Account Services
Robinson Road, P.O. Box 0088
Singapore 900138

Name as per NRIC/Passport:

NRIC/Passport No.:

FOR NEW CIMB CLICKS CUSTOMER

I would like to apply for CIMB Clicks Internet Banking. Please use the following mobile number for me to receive:

- The 6-digit Activation Code to create a CIMB Clicks Internet User ID and Password during First Time Login and;

- The one-time password for future logins to CIMB Clicks Internet Banking

Mobile No.: + -
 Country Code Mobile No.

Do you need a Security Device (Only applicable to customers with Deposit(s) accounts)

No

Yes, please mail my Security Device to (Address indicated must be registered in Bank's records):

Postal Code:

FOR EXISTING CIMB CLICKS CUSTOMERS

Re-issuance of Activation Code
 Activation code is required to recover forgotten Clicks ID/password. Activation code will be sent via SMS to your mobile number registered with the bank.

Reactivation of Clicks Access
 as I have previously requested the Bank to deactivate it/
 it was deactivated by the system due to invalid login attempts.

Update Mobile No.
 Mobile No.: + -
 Country Code Mobile No.

Termination of CIMB Clicks Internet Banking Service

Reactivation of Security Device
 as it was deactivated due to invalid OTP attempts.

Replacement of Security Device
 a \$20 replacement fee will apply for damaged or lost Security Device

Reason for replacement:

Debiting Account No.:

Address to mail the Security Device to:

Notes: If you are receiving E-Alert Notifications via SMS, your E-Alert Notification(s) will be sent to the mobile no provided on this form. If both local and overseas mobile no. are provided, Clicks SMS-OTP and E-Alerts will only be sent to the local mobile no. Your personal particulars with the Bank will be updated accordingly to what you have furnished in this form.

DECLARATION

I have read, understood and retained a copy of the Terms and Conditions Governing Electronic Banking Services, E-Statements and E-Alerts, and any other terms and conditions relating to the Bank's products or services (all as may be amended from time to time) and agree to be bound by them.

Signature of Account Holder

Date:

FOR BANK USE ONLY

BRANCH:

SECURITY DEVICE SERIAL NO.:

CIF UPDATE:

INPUT BY:

CHECKED BY:

INPUT BY:

CHECKED BY:

DATE:

DATE:

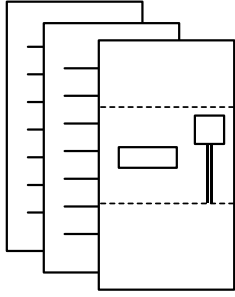
DATE:

DATE:

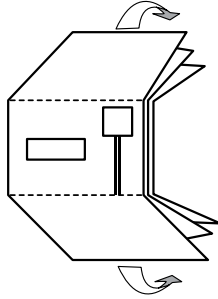
Thank you for banking with CIMB Bank.
CIMB Bank Berhad (13491-P)

For assistance: Daily Banking (65) 6333 7777 | AtYourService@cimb.com
Credit Cards (65) 6333 6666 | sg.cardcentre@cimb.com

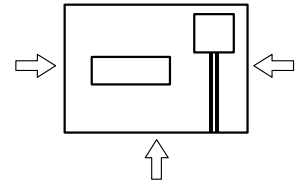
HOW TO USE THE BUSINESS REPLY ENVELOPE (BRE)



1. Place documents together with the BRE.



2. Fold inwards along the dotted lines as indicated.



3. Seal along edges with clear tape (do not staple). Drop sealed envelope into post box.

Fold Here



**Business Reply Service
Permit No. 08457**



CIMB BANK BERHAD
Attn: Electronic Channel Operations
(ECO)
Robinson Road, P.O. Box 0088
Singapore 900138

Strictly Private and Confidential

Postage
will be paid
by addressee.
For posting in
Singapore only.

Seal here with clear tape

Seal here with clear tape

Fold Here