



## CIMB Clicks Internet Banking Service Request Form

Use **BLOCK** letters and tick the boxes or delete where applicable. Please allow for 5 business days from the receipt of your request for your updated Bank records to take effect.

Please mail the completed form to:

**CIMB Bank Berhad, Account Services**  
**Robinson Road, P.O. Box 0088**  
**Singapore 900138**

Name as per NRIC/Passport:

NRIC/Passport No.:

### FOR NEW CIMB CLICKS CUSTOMER

I would like to apply for CIMB Clicks Internet Banking. Please use the following mobile number for me to receive:

- The 6-digit Activation Code to create a CIMB Clicks Internet User ID and Password during First Time Login and;
- The one-time password for future logins to CIMB Clicks Internet Banking

Mobile No.: + ..... - .....  
 Country Code Mobile No.

### FOR EXISTING CIMB CLICKS CUSTOMERS

- |  |  |
|--|--|
| <input type="checkbox"/> Re-issuance of Activation Code<br>Activation code is required to recover forgotten Clicks ID/password. Activation code will be sent via SMS to your mobile number registered with the bank. | <input type="checkbox"/> Termination of CIMB Clicks Internet Banking Service   |
| <input type="checkbox"/> Reactivation of Clicks Access<br>as I have previously requested the Bank to deactivate it/ it was deactivated by the system due to invalid login attempts.                                  | <input type="checkbox"/> Disable Digital Token<br><input type="checkbox"/> Update Mobile No.<br>Mobile No.: + ..... - .....<br>Country Code Mobile No. |

**Notes:** If you are receiving E-Alert Notifications via SMS, your E-Alert Notification(s) will be sent to the mobile no provided on this form. If both local and overseas mobile no. are provided, Clicks SMS-OTP and E-Alerts will only be sent to the local mobile no. Your personal particulars with the Bank will be updated accordingly to what you have furnished in this form.

### DECLARATION

I have read, understood and retained a copy of the Terms and Conditions Governing Electronic Banking Services, E-Statements and E-Alerts, and any other terms and conditions relating to the Bank's products or services (all as may be amended from time to time) and agree to be bound by them.

Signature of Account Holder

Date:

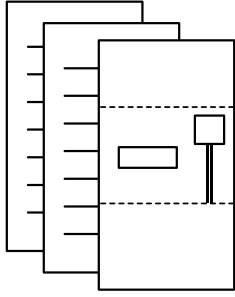
#### FOR BANK USE ONLY

BRANCH:		CIF UPDATE:	
INPUT BY:	CHECKED BY:	INPUT BY:	CHECKED BY:
DATE:	DATE:	DATE:	DATE:

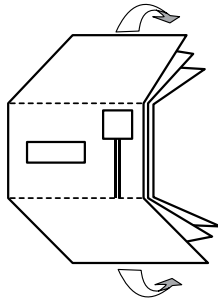
Thank you for banking with CIMB Bank.  
**CIMB Bank Berhad (13491-P)**

For assistance: **Daily Banking** +65 6333 7777 | [AtYourService@cimb.com](mailto:AtYourService@cimb.com)  
**Credit Cards** +65 6333 6666 | [sg.cardcentre@cimb.com](mailto:sg.cardcentre@cimb.com)

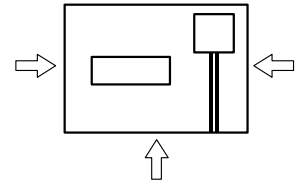
### HOW TO USE THE BUSINESS REPLY ENVELOPE (BRE)



1. Place documents together with the BRE.



2. Fold inwards along the dotted lines as indicated.



3. Seal along edges with clear tape (do not staple). Drop sealed envelope into post box.

Fold Here .....



**Business Reply Service  
Permit No. 08457**



**CIMB BANK BERHAD**  
Attn: Electronic Channel Operations  
(ECO)  
Robinson Road, P.O. Box 0088  
Singapore 900138

**Strictly Private and Confidential**

Postage  
will be paid  
by addressee.  
For posting in  
Singapore only.

Seal here with clear tape

Seal here with clear tape

Fold Here .....