



DOUBLE SWIPING ON CREDIT CARDS

All retail merchants in Singapore are required by the Association of Banks in Singapore (ABS) and the Card Schemes (i.e Visa and Mastercard etc) to stop capturing card or cardholder data encoded on the magnetic stripes of your credit cards.

Double Swiping refers to capturing of payment card data encoded on the magnetic stripes of customers' payment cards at the Point-of-Sale (POS) reader / Electronic Cash Register (ECR). The data is captured when a payment card is swiped on a retail merchant's POS reader / ECR. Double-swiping captures sensitive payment card data such as the card security code (e.g. CVV, CVC, etc.) and personal data, which exposes you to fraud risk.

If you suspect that a Singapore-based retail merchant has done so (e.g. by swiping your card more than once), email ABS at banks@abs.org.sg or visit www.abs.org.sg for more details.

If you suspect that your personal data has been collected by the retail merchant without your permission and for purpose other than payment transactions, email Personal Data Protection Commission at info@pdpc.gov.sg.

For more details, please refer to "<http://www.abs.org.sg/consumer-banking/consumers/double-swiping>"

Information is correct as at 12 May 2016

CIMB Bank Berhad (13491-P)