

## **FAQ for CIMB AWSM Card Cashback Programme**

- 1. I have a CIMB Classic MasterCard. How will I be affected by the new cashback programme?**

With effect from 01 Aug 2018, all spend in the eligible categories will be awarded with an unlimited 1% cashback.

- 2. What are the eligible categories?**

The eligible categories for the unlimited 1% cashback are for spend made across Dining and Entertainment, Online Shopping and Telecommunications.

- 3. What transactions will be classified under Dining and Entertainment?**

Dining and entertainment is defined as all local and overseas transactions made at restaurants and cafes, including fast food restaurants, bars and taverns, and caterers, lounges and nightclubs. These exclude (*but are not limited to*) wedding banquets, bars, lounges, clubs, restaurants and other eating establishments specifically within Hotels.

- 4. What transactions will be classified under Online Shopping?**

Online shopping is defined as all local and overseas online retail transactions made via shopping websites selling apparels, accessories, shoes, bags and electronics as their main business activity. It includes card-not-present transactions i.e. e-commerce/mail/phone-order/mobile applications.

These exclude (*but are not limited to*) online sites including movies, food & beverage, travel, airline, government, brokerages/securities, insurance, tuition and online gambling as their main business activity.

- 5. What transactions will be classified under Telecommunications/All things Telco?**

Telecommunications/All things Telco is defined as any payment made to the following telecommunications companies in Singapore; Singtel, M1, Starhub, Circles.Life, and MyRepublic.

- 6. When will the cashback be credited into my account?**

The cashback will be automatically credited into the Cardmember's card account in the following statement month.

***Illustration:***

<b>Spend Period</b>	<b>Statement Month of Rebate Credited</b>
01 Aug 2018 to 15 Aug 2018	Sep 2018
16 Aug 2018 to 15 Sep 2018	Oct 2018
16 Sep 2018 to 15 Oct 2018	Nov 2018

- 7. Is the CIMB AWSM Cashback Programme a campaign? When does it end?**

This is a newly introduced card feature. Should there be a cessation of this feature, customers will be duly informed and notified via SMS, website

notification, statement message and/or direct mailer, at least 30 calendar days in advance before termination.

**8. Is there any spend requirement to qualify for the unlimited 1% cashback?**

No, this card awards you from your very first dollar spent on the eligible categories.

**9. Is there a cap for the cashback?**

No, there is no cap. The more you spend, the more you earn!

**10. Can I still use my existing card with the old look/card face?**

Yes, you may. Upon card renewal, we will send you a card with the new card face at no cost. Should you wish to request for the new card before your existing card expires, a S\$20 card replacement fee applies. Please call us at +65 6333 6666 for assistance.

**11. Will my card number be changed?**

No, there will be no change to your current 16-digit credit card number.