

View your card's transactions anytime, anywhere.

FORWARD  **Your Convenience**



1. How can I apply for CIMB Clicks?

You may apply for CIMB Clicks by downloading the application form at www.cimbbank.com.sg. Please complete the form and mail it back to the bank.

2. Can I pay my CIMB Credit Card Bills using CIMB Clicks?

You can pay your CIMB Credit Card Bill using CIMB Clicks if you hold a CIMB Current/Savings account.

3. Can I view all my Credit Cards' transactions via CIMB Clicks?

You can view all the transactions incurred under the principal card as well as transactions incurred under the supplementary cards issued. However if you have a supplementary card issued to you by a principal card holder, you will not be able to view transaction details for that card.

4. What steps do I need to take before I can view my Credit Card details?

After logging into CIMB Clicks, please select 'Link My Credit Card' at the left navigation panel of 'Clicks Setting'.

5. If I make my payment at 10.30pm via CIMB Clicks, when will the payment be reflected?

The payment will be reflected in your Credit Card account the following day.

6. I have just done a payment, why is my available limit not revised?

Your available limit on your Credit Card(s) will be refreshed by the amount paid on the following day.

7. Is my supplementary card holder able to make payment for me via CIMB Clicks?

Yes, your supplementary card holder can pay for the credit card bill as long as he/she holds a CIMB Current/Saving account holder.

8. I have previously set my Credit Card under 'Favourite Bill', where do I see this option?

All CIMB Credit Cards that were previously added as 'Favourites' will be available in the new 'Pay My CIMB Credit Card' module.

Kindly perform a one time linking at <Clicks Setting < Link Credit Card to view your credit card details. After linking your credit card, you will be able to view your Credit Card details at > Bill Payment > Pay to CIMB Credit Card.

9. I had previously added my wife's Credit Card Number as a Favourite, can I still pay to her Credit Card via CIMB Clicks?

Yes, the Credit Card number that was previously added in Favourite will still be made available for you to make the payment.

10. I hold a supplementary card, why can't I view my credit card transaction details via CIMB Clicks?

The supplementary cardholder's card transactions can only be viewed by the Principal Cardholder.

11. Can a supplementary cardholder apply for CIMB Clicks?

A Supplementary Cardmember can apply for CIMB Clicks. If he/she has a CIMB Current/Savings account with CIMB.

12. Can I pay to my credit cards via the Clicks on Mobile application?

Please add your CIMB credit card as a favourite at Bill Payment > Add Favourite Bill via Clicks internet banking. Once it is added as a favourite bill, you will be able to pay to your own CIMB credit card. However, your Credit Card transactions will not be available in Clicks on Mobile.

13. Can I remove the "Favourite" in "Pay to CIMB Credit Card" that I had set previously before I did the one time linking?

We suggest that you do not remove the "Favourite" in order to make payment to your Credit Card(s) via Clicks on Mobile.