

CIMB CREDIT CARDS

Book, pack, activate and travel!

FORWARD  **Your Convenience**

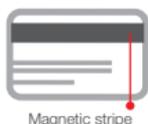
ACTIVATE YOUR CIMB CREDIT CARD BEFORE YOU TRAVEL.

To further enhance our security measures and protect you from fraud, as of 24 September 2013, the magnetic stripe on your CIMB Credit Card will be disabled for overseas transactions.

This means for countries that still swipe your Card for payment, you will be required to call us to activate the magnetic stripe before you travel. You will need to do this each time you visit one of these countries. However rest assured the process is quick and easy!

Simply call the 24-hour CIMB Credit Cards Customer Service Hotline at (65) 6333 6666.

Frequently asked questions:



WHAT IS MAGNETIC STRIPE?

The band located on the back of your CIMB Credit Card. The magnetic stripe is used for transactions where the card is 'swiped' at the merchant terminal.



WHY DO I NEED TO ACTIVATE THE MAGNETIC STRIPE ON MY CIMB CREDIT CARD?

Some overseas countries still use the magnetic stripe to process transactions. You will need to activate your CIMB Credit Card to continue using your cards hassle free at these countries.



CAN I STILL USE MY CIMB CREDIT CARD OVERSEAS IF I HAVE NOT ACTIVATED THE MAGNETIC STRIPE?

You are able to make purchases at any overseas merchants where your card is 'inserted' into the terminal (i.e. not swiped). But as long as the overseas merchants uses a terminal where is card is swiped, you will then need to activate your card before making the purchases.



CAN I CONTINUE TO MAKE INTERNET TRANSACTIONS AT OVERSEAS MERCHANTS?

Yes, this activation process does not impact internet transactions.



HOW DO I KNOW IF MY CIMB CREDIT CARD IS ACTIVATED?

You will receive a confirmation SMS on the day of activation and then another to confirm deactivation. These will be based on the travel dates you provide.



WHAT IF I DID NOT ACTIVATE MY CIMB CREDIT CARD AND I AM OVERSEAS?

Please call 24-hour CIMB Credit Cards Customer Service Hotline at (65) 6333 6666 to activate your card.