

Terms and Conditions Governing CIMB Airport Companion Programme

1. The CIMB Airport Companion Programme (“Programme”) is applicable for Principal CIMB Visa Infinite Cardmembers only (“Cardmember”).
2. Cardmembers must download the third party service provider’s mobile application named “Airport Companion Asia Pacific” (“DragonPass app”) on their mobile devices to register for a DragonPass digital membership account. The DragonPass app is available on Apple App Store or Google Play.
3. Use of DragonPass lounges and services is governed by “Terms of Services”, “Terms of Use” and “Privacy Policy” of DragonPass Company Limited (collectively known as “DragonPass Standard Terms and Conditions of Use”). For the full DragonPass Standard Terms and Conditions of Use and more information about the list of airport lounges and facilities available at the airport lounges, Cardmembers may visit www.dragonpass.com.*
4. Upon the Cardmember’s usage of the DragonPass Membership Account, the Cardmember is deemed to have read, understood, and agreed to the DragonPass Standard Terms and Conditions of Use, as may be amended from time to time, and which can be accessed at www.dragonpass.com*.
5. DragonPass membership is not transferable. The membership may not be used by any person other than the named Cardmember.
6. In the event of the Cardmember cancelling or not renewing their CIMB Visa Infinite Card, the DragonPass membership shall be invalid effective from the cancellation date of their CIMB Visa Infinite Card.
7. The Cardmember agrees to indemnify, save and hold harmless CIMB Bank Berhad, Singapore Branch (“CIMB”) and DragonPass Company Limited (“DragonPass”), their directors, officers, employees, subsidiaries and agents (collectively ‘the indemnified parties’) from and against any and all actions, claims, costs (including reasonable legal fees), damages and expenses arising out of Cardmember either contravening or not adhering to CIMB’s **“Terms and Conditions Governing CIMB Airport Companion Programme”** and DragonPass Standard Terms and Conditions of Use.

Airport Lounge Service

8. CIMB will provide 3 complimentary airport lounge visits per year for the Principal Visa Infinite Cardmember only. For any additional visits, as well as visits by Supplementary Cardmembers and guests, the Cardmember will have to pay directly to DragonPass by using the “Add Visits” function on the DragonPass app at the rate of USD25 per lounge access. The entitlement to the 3 complimentary airport lounge visits per year commences on the date of registration by Principal Cardmember with DragonPass and resets annually on the same date. Any unused complimentary lounge visit(s) for previous year cannot be carried forward.



9. Admittance to the lounges is conditional upon presentation of a valid DragonPass digital membership card via the DragonPass app. Payment cards will not be accepted as substitutes for the DragonPass digital membership card.
10. Admittance to lounges is strictly subjected to Cardmembers and any guests being in possession of a valid flight ticket for the same day of travel.
11. All free lounge visits provided will be valid until the earlier of: (i) the expiry of the complimentary lounge visit set out in paragraph 7 above, (ii) where the DragonPass membership has become invalid or (iii) as stated otherwise. Upon cancellation of the CIMB Visa Infinite Card, any lounge visits made by a Cardmember using an invalid digital membership card, including any guests, shall be charged to the Cardmember.
12. All free lounge visits cannot be refunded in any circumstances.
13. Lounge visits that are purchased by Cardmembers via “Add Visits” function on DragonPass app which are still valid and unused may be refunded by calling DragonPass customer hotline prior to the expiry of the Cardmember’s DragonPass membership account..
14. DragonPass may amend the lounge visit charges from time to time and the latest charge listed on DragonPass app shall prevail.
15. All Lounge access is set at 2 hours each time unless stated otherwise.
16. Availability of lounge service is subject to capacity of Lounge operators and may not be available in the event of high traffic caused by flight or train delays.

Airport Dining

17. Cardmember is required to present the DragonPass digital membership card with discount details to the dining outlets for verification by the staff.
18. Cardmember can enjoy the discounts at participating dining outlets within DragonPass network. The list of dining outlets in DragonPass app shall prevail. The applicable discount is as per indicated in the app and varies depending on the participating dining outlets. Payment must be made with a valid CIMB Visa Infinite card.
19. It is the Cardmember’s responsibility to verify the total dining bill before making the payment to the dining outlet.

General Terms and Conditions

20. All other terms and conditions applicable to and governing the use of CIMB Credit Cards (“Product Terms”) and CIMB’s Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect. For full details, please visit www.cimbbank.com.sg.
21. In the event of any inconsistency between these terms and conditions and/or the Product Terms and/or DragonPass Standard Terms and Conditions of Use or any application form, brochure, marketing or promotional material relating to the Programme, these terms and conditions shall



prevail to the extent of matters relating to this Programme. In case of dispute, the decision of CIMB and the relevant merchant shall be final, conclusive and binding. No correspondence or claims will be entertained.

22. CIMB shall not be responsible for any consequence, loss, injury, claim or damage suffered or incurred from or in connection with the use of the DragonPass membership or any use of lounge(s) or services. Any correspondence, dispute or feedback concerning the relevant merchant and/or their goods and/or services shall be communicated or resolved directly with the relevant merchant and CIMB bears no responsibility for such correspondence or resolving such disputes or for the dispute itself. CIMB shall not be liable for any loss, injury, claim or damage suffered or incurred as a result of the relevant merchant's goods and/or services.

23. Any termination, suspension, amendment or variation of this Programme by CIMB or the terms and conditions herein shall not entitle any Cardmember to any claims or compensation from CIMB for any and all losses or damages suffered or incurred by that Cardmember, whether directly or indirectly caused.

24. These terms and conditions shall be governed by the laws of Singapore and the participants in this Programme irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.

25. A person who is not a party to any agreement governed by these terms and conditions shall not have any right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these terms and conditions.

**Disclaimer: This link brings you to a third party website ("3rd Party Website") over which CIMB Bank Berhad, Singapore Branch ("CIMB Bank") has no control. Use of the 3rd Party Website will be entirely at your own risk, and subject to the terms of the 3rd Party Website, including those relating to confidentiality, data privacy and security. CIMB Bank makes no warranties, representations or undertakings about and does not endorse, recommend or approve the contents of the 3rd Party Website. In addition to the terms stated in CIMB Bank's [Privacy Policy](#), CIMB Bank shall have no responsibility or liability in connection with the content of or the consequences of accessing the 3rd Party Website, including any virus arising from or system failure associated with the 3rd Party Website. You are encouraged to read the terms and policies of the 3rd Party Website. In the event of any inconsistency between the terms herein / CIMB Bank's [Privacy Policy](#) and the terms on the 3rd Party Website, the terms herein /CIMB Bank's [Privacy Policy](#) will prevail. By clicking on the link, you will be confirming that you have read and agreed to the terms herein and in CIMB Bank's [Privacy Policy](#).*