

---

## CIMB BANK CREDIT PROTECT DEATH CLAIM FORM

---

The Certificate sets out the exclusions on the policy. In this regard, please note the following :

- (a) "Illness" in the Certificate has a defined meaning and will exclude pre-existing conditions. Please refer to the Certificate for more details.
- (b) Coverage ceases when the Life Insured has attained the age of 65.

You are advised to refer to the Certificate for the complete list of exclusions and the details of each exclusion.

### **To Be Completed By Next-Of-Kin**

Please ensure that all information are fully completed to expedite claim settlement. The delivery of this form to you is in no way an admission of claim.

**Name of Deceased** : \_\_\_\_\_

**NRIC / FIN / PP No.** : \_\_\_\_\_

### **Authorisation :**

I/ We agree on my/ our behalf, Manulife (Singapore) Pte. Ltd. ("Manulife") is authorised to collect, retain, use and / or disclose as it reasonably deems fit, any information in respect of me / us / the deceased, that is received by Manulife to its Representatives and relevant third parties (including but not limited to companies within the Manulife Group, reinsurers, medical organisations, my / our financial advisers, financial institutions, CPF agent banks, credit agencies, investigators, service providers, judicial, regulatory, government, statutory authorities, dispute resolution parties and industry entities) whether within or outside Singapore that is necessary to evaluate and process my/our claim in any way permitted or required by law. As far as reasonably possible, Manulife will release such information to such parties on the understanding that the information will be kept strictly confidential and be used, disclosed and retained in accordance with the relevant law. A copy of this authorisation shall be as valid as the original.

I/We understand the information obtained by the use of this Authorization will be used by Manulife to determine eligibility for benefits under the policy.

I/We jointly declare that all information/answers given by me/us in this form are, to the best of my/our knowledge and belief, accurate and complete. I/We consent to Manulife seeking/providing information about the deceased from/to any medical source, insurance office, organisation or person, governmental organisation, and/or regulatory body. A copy of this authorisation shall be as valid as the original.

Name of Next-Of-Kin \_\_\_\_\_

NRIC No. \_\_\_\_\_

Relationship to Deceased \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

### Points to note

Please submit the duly completed form together with the following documents for our claims assessment :

1. Photocopy of Next-Of-Kin's NRIC,
2. Photocopy of Next-Of Kin's "Certificate of Marriage" or "Certificate of Registration of Birth" of both the Next-of-Kin and the Deceased for proof of relationship to the Deceased,
3. Photocopy of Deceased's "Certificate of Registration of Death",
4. Photocopy of Deceased's Identity Card,
5. Photocopy of Deceased's last CIMB bank Credit Card Billing Statement before his death and photocopies of the Billing Statement for the following 2 months
6. Medical reports, Police report and Autopsy report, if any.

Please be advised that further documents maybe required for the processing of the claim.

---

**CIMB BANK CREDIT PROTECT DEATH CLAIM FORM**

---

**PERSONAL DATA PROTECTION NOTICE**

We will collect, use or disclose the personal data in this form to:

- confirm your identity and uniquely identify you;
- confirm the accuracy of the information collected;
- communicate with you, especially with respect to the claims submitted to us;
- assess, process, investigate or settle claims;
- detect and prevent fraud, unlawful or improper activities;
- comply with all legal and regulatory requirements within and outside Singapore including disclosures to judicial, regulatory, government, statutory authorities and industry entities;
- resolve complaints, and handle requests for data access or correction; and compliance monitoring and audit reviews.

A detailed list of purposes for which your personal data may be used or disclosed can be found in our statement of Personal Data Protection which is available at [www.manulife.com.sg](http://www.manulife.com.sg).

We will only collect and use personal data in a lawful way. We do not, without your consent, give your personal data to any person and/or entity for the purpose of that person and/or entity marketing its own products or services directly to you. We will use and disclose your personal data only with your consent or where such is permitted or required under any relevant law. Where personal data is provided to our service providers, we will require them to protect the personal data in a manner that is consistent with our personal data protection policies and practices. If you have any questions or concerns about our personal data protection policies and practices or wish to request access to, update or correct your personal data, please contact:

The Data Protection Officer  
Manulife (Singapore) Pte. Ltd.  
51 Bras Basah Road  
#09-00 Manulife Centre  
Singapore 189554  
Email: [sgp\\_data\\_protection\\_office@manulife.com](mailto:sgp_data_protection_office@manulife.com)



---

## CIMB BANK CREDIT PROTECT DEATH CLAIM FORM

---

### To Be Completed By CIMB bank

Please ensure that all information are fully completed to expedite claim settlement. Where it is not applicable to the claim, please write "NA". A photocopy of the billing statements for all eligible credit facilities before the event date and the following two months must be submitted. The delivery of this form to you is in no way an admission of claim.

Event Date : \_\_\_\_\_

### Insured Person's Particulars

Insured Person's Name:	_____	Sex: Male / Female *	Age: _____
NRIC/FIN/PP No.* :	_____	Date of Birth :	_____
Address of Insured Person :	_____	Tel. No. (O) :	_____
	_____	Tel. No. (H) :	_____

### Eligible Credit Facilities

Credit Card No :	_____	Coverage Commencement Date :	_____
Credit Card No :	_____	Coverage Commencement Date :	_____
Credit Card No :	_____	Coverage Commencement Date :	_____
Ready Credit A/C No:	_____	Coverage Commencement Date :	_____
Others -	_____	Coverage Commencement Date :	_____

Policy In Force At Event Date : **Yes / No**

### **Completed & Verified By:**

Name of CIMB Bank Officer :	_____	Signature:	_____
Designation :	_____	Date :	_____

\* **Delete where not applicable**

#### Points to note

Please note that the claimant will have to complete a claim form and submit to Manulife together with the required supporting documents for our claims assessment.

Please be advised that further documents maybe required for the processing of the claim.

**Manulife (Singapore) Pte Ltd.** Reg. No. 198002116D  
51 Bras Basah Road, #09-00, Manulife Centre, Singapore 189554  
Tel: 67371221 Fax: 67378488 Website: www.manulife.com.sg

A Manulife company. Head office in Toronto, Canada.  
Manulife and the block design are registered services marks and trademarks of The Manufacturers Life Insurance Company and are used by it and its affiliates including Manulife Corporation.