

General Terms and conditions governing the Agoda (January – February 2019) Promotion (“Promotion”)

1. The Promotion is open to all CIMB Credit Cardmembers (“Cardmembers”).
2. The Promotion is valid from 1 January 2019 until 28 February 2019, both dates inclusive, unless stated otherwise (“Promotion Period”).
3. To enjoy the Promotion, all payments for Agoda offers must be made with CIMB Credit Cards issued in Singapore. Discount will be reflected at the payment page after keying in valid CIMB card details.
4. The Promotion allows you to enjoy the following discount, subject to the stipulated booking and stay periods on Agoda’s website and/or mobile webpage at www.agoda.com/cimbsg as well as Agoda’s mobile application (the “Discount”):

5% off Worldwide & 8% off Hong Kong, South Korea and Vietnam

Booking period: 1 January 2019 – 28 February 2019

Stay period: 1 Jan – 30 Sep 2019

5. The Discount is applicable for bookings of selected hotels (prepaid room types only, not applicable for pay at hotel room types) made through a dedicated landing page only at www.agoda.com/cimbsg
6. To book on Agoda’s mobile application (“Agoda App”), click the redirect button on agoda.com/cimbsg mobile webpage or scan the QR code from desktop site to launch your Agoda App. Discount will be reflected at the payment page when you key in valid CIMB Credit Card details.
7. This Promotion is only valid for hotels with the "Promo Eligible" tag on the hotel and room types search results page.
8. The Promotion cannot be exchanged for cash or other products.
9. The Promotion is non-transferable and non-cumulative and cannot be used in conjunction with any other discount, promotions, rewards, loyalty programmes, discounted items and fixed price items (unless specified).
10. All offers listed and use of the Discount is subject to Agoda’s terms and conditions. Other special terms and conditions relating to these offers may also apply.
11. The qualifying and participating cardholders are bound by the terms and conditions of Agoda and CIMB Bank.
12. In case of dispute, the decision of Agoda and CIMB Bank shall be final.
13. All offers listed and use of the Discount is subject to Agoda’s terms and conditions. Other special terms and conditions relating to these offers may also apply.
14. All offers listed may be subject to prevailing government taxes and services charges, where applicable.
15. Goods and/or services (including any complimentary gifts) are provided solely by the participating merchant(s), under such terms and conditions as determined by the participating merchant(s), and CIMB Bank Berhad, Singapore Branch (“CIMB” or “CIMB Bank”) makes no warranty or representation as to the quality, merchantability or fitness for purpose of the participating merchants’ goods and services (including any complimentary gifts). CIMB Bank shall not be liable for any loss, injury, claim or damage suffered or incurred as a result of or in connection with the Promotion or the use of the participating merchants’ goods and services (including any complimentary gifts).
16. Any dispute or feedback concerning participating merchant(s) and/or their goods and services shall be settled directly between the Cardmember and the participating merchant(s). CIMB Bank bears no responsibility for resolving such disputes or for the dispute itself.
17. Card account(s) must be in good standing during the Promotion Period. Cardmembers whose card account(s) have been suspended, cancelled or terminated for any reason whatsoever during the Promotion Period will not be eligible to participate in the Promotion.
18. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail to the extent of matters relating to this Promotion.

19. CIMB Bank's decision on all matters relation to this Promotion is final and binding and no further correspondence will be entertained. CIMB Bank reserves the right to amend, revoke, vary or add to the terms and conditions of the Promotion or terminate the Promotion or any of its governing terms in its absolute discretion at any time without any liability and such changes shall be binding on Cardmembers with effect from the earliest of the following:
 - a. the date CIMB Bank places notice of such changes on its Singapore website;
 - b. the day after CIMB Bank sends notice of such changes to the Cardmember's last known address in the records of CIMB Bank by ordinary post;
 - c. by short messaging system (SMS) or electronic mail; and/or
 - d. the date CIMB Bank places such notice at all of its branch(es) in Singapore.
20. Any termination of the Promotion or any of the offers or privileges, or the substitution or variation by CIMB Bank of any offers or privileges, or amendments of the terms and conditions contained herein shall not entitle any Cardmember to any claims or compensation from CIMB Bank for any and all losses or damages suffered or incurred by that Cardmember, whether directly or indirectly caused.
21. These terms and conditions shall be governed by the laws of Singapore and all Cardmembers irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
22. A person who is not a party to any agreement governed by these terms and conditions shall not have any right under Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.
23. By participating in this Promotion, all participants agree and consent that CIMB Bank may use, disclose and process personal data provided by them for one or more of the purposes stated in CIMB Bank's Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 (available on www.cimbbank.com.sg) and for the purposes stated below and all participants confirm that they have read and agree to be bound by the terms stated therein, as may be amended, supplemented and/or substituted by CIMB Bank from time to time:
 - a. disclosing the personal data of the participants to the participating merchant(s) in connection with this Promotion; and/or
 - b. administering and conducting this Promotion.
24. All other terms and conditions applicable to and governing the use of CIMB Credit Cards and Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect. For full details, please visit www.cimbbank.com.sg.
25. The Promotion is subject to all applicable laws.
26. All information is correct at the time of posting online/printing.

CIMB Bank Berhad (13491-P)
As of 01 January 2019