

General Terms and conditions governing Booking.com January to March (2019) Promotion (“Promotion”)

1. The Promotion is open to all CIMB Credit Cardmembers (“Cardmembers”).
2. The Promotion is valid from 1 January 2019 until 31 March 2019, unless stated otherwise.
3. To enjoy the Promotion, all payments for booking.com offers must be made with CIMB Credit Cards, to enjoy up to 10% cash back (“Cashback”) on hotel reservations on www.booking.com/cimbsg website only.
4. Bookings are subject to availability.
5. Cashback is only available for bookings made through the booking.com/cimbsg dedicated link. Bookings made directly through Booking.com's website (www.booking.com) and the Booking.com App will not qualify.
6. Payments must be made with the same CIMB Credit Card used for booking upon check-in at the respective hotels.
7. For avoidance of doubt, hotels that only accept cash as mode of payment will NOT be eligible for Cashback.
8. Cashback is applicable to hotel room charges only, excluding local taxes, service charges, food & beverage and any or other applicable fees.
9. Cashback will be credited to the same CIMB Credit Card used for booking after 65 days from the check-out date.
10. In the event of non-receipt of cashback, please contact Booking.com at <https://www.booking.com/content/offices.html?aid=1543606>
11. Booking.com will at its sole discretion determine if the bookings are eligible for Cashback. In the event that “Eligible Cards” are subsequently closed, lost or blocked, Booking.com will not be able to credit the Cashback.
12. Cashback will be calculated based on the original booking value in Euros and will be credited in Euros; subject to Forex charges. Should any amendments be made post booking, cashback would be adjusted accordingly and will be calculated based on the latest materialized transaction value. Cashback is non-transferable and cannot be refunded as cash from the account of Eligible Cards.
13. Booking.com reserves the right to require payment of fees or charges for any services offered by Booking.com. Cardmembers shall pay all applicable fees or charges, as described on Booking.com's website in connection with such services selected by the Cardmember. Booking.com reserves the right to change its price list for fees or charges at any time.
14. Promotion listed is subject to Booking.com's terms and conditions. Other special terms and conditions relating to these offers may also apply.
15. All offers cannot be used in conjunction with other promotions, vouchers, gift certificate redemption, offers and/or additional discounts unless otherwise stated.
16. All offers listed may be subjected to prevailing government taxes and services charges, where applicable.
17. Goods and/or services (including any complimentary gifts) are provided solely by the participating merchant(s), under such terms and conditions as determined by the participating merchant(s), and CIMB Bank Berhad, Singapore Branch (“CIMB” or “CIMB Bank”) makes no warranty or representation as to the quality, merchantability or fitness for purpose of the participating merchants' goods and services (including any complimentary gifts). CIMB Bank shall not be liable for any loss, injury, claim or damage suffered or incurred as a result of or in connection with the Promotion or the use of the participating merchants' goods and services (including any complimentary gifts).
18. Any dispute or feedback concerning participating merchant(s) and/or their goods and services shall be settled directly between the Cardmember and the participating merchant(s). CIMB Bank bears no responsibility for resolving such disputes or for the dispute itself.
19. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail to the extent of matters relating to the Promotion.

20. CIMB Bank's decision on all matters relation to this Promotion is final and binding and no further correspondence will be entertained. CIMB Bank reserves the right to amend, revoke, vary or add to the terms and conditions of the Promotion or terminate the Promotion or any of its governing terms in its absolute discretion at any time without any liability and such changes shall be binding on Cardmembers with effect from the earliest of the following:
 - a. the date CIMB Bank places notice of such changes on its Singapore website;
 - b. the day after CIMB Bank sends notice of such changes to the Cardmember's last known address in the records of CIMB Bank by ordinary post;
 - c. by short messaging system (SMS) or electronic mail; and/or
 - d. the date CIMB Bank places such notice at all of its branch(es) in Singapore.
21. Any termination of the Promotion or any of the offers or privileges, or the substitution or variation by CIMB Bank of any offers or privileges, or amendments of the terms and conditions contained herein shall not entitle any Cardmember to any claims or compensation from CIMB Bank for any and all losses or damages suffered or incurred by that Cardmember, whether directly or indirectly caused.
22. These terms and conditions shall be governed by the laws of Singapore and all Cardmembers irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
23. A person who is not a party to any agreement governed by these terms and conditions shall not have any right under Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.
24. By participating in this Promotion, all participants agree and consent that CIMB Bank may use, disclose and process personal data provided by them for one or more of the purposes stated in CIMB Bank's Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 (available on www.cimbbank.com.sg) and for the purposes stated below and all participants confirm that they have read and agree to be bound by the terms stated therein, as may be amended, supplemented and/or substituted by CIMB Bank from time to time:
 - (a) disclosing the personal data of the participants to the participating merchant(s) in connection with this Promotion; and/or
 - (b) administering and conducting this Promotion.
25. All other terms and conditions applicable to and governing the use of CIMB Credit Cards and Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect. For full details, please visit www.cimbbank.com.sg.
26. The Promotion is subject to all applicable laws.
27. All information is correct at the time of posting online/printing.

CIMB Bank Berhad (13491-P)
As of 1 January 2019